



Health & Safety Planning

CHI Health Center Omaha Convention Center

In the interest of our guests, clients and employee's wellbeing – CHI Health Center Omaha is implementing Centers for Disease Control (CDC) recommended health and safety measures designed to provide hygienic safeguards throughout the facility. This will include thorough cleaning procedures with the latest sanitation technology, along with specified food safety standards and social distancing practices.

CHI Health Center Omaha continues to monitor the evolving developments from the Nebraska state government and Douglas County Health Department and will incorporate their guidance where applicable.

We are committed to guest safety and have outlined the steps being taken in response to the COVID-19 pandemic below.

- **Social Distancing:** Meeting room configurations at CHI Health Center Omaha will utilize social distancing guidance from the Nebraska Governor's office. Your event coordinator has the ability to design layout diagrams for your specific group size in consideration of the state's current gathering restrictions. The number of guests seated at each table and within each room will be limited. Distancing at any food or beverage stations must be maintained. Additional staffing maybe necessary to help enforce social distancing guidelines.
- **Gathering Size Restrictions:** Please consult with your event coordinator to understand Nebraska's latest gathering size restrictions and whether this impacts your event.
- **Hand Sanitizer:** Hand sanitizing dispensers are placed at guest and employee entrances as well as throughout the facility. Additionally, both visitors and staff members are outwardly encouraged to carry personal sanitizers.
- **Face Masks:** As recommended by the CDC, public-facing CHI Health Center Omaha event staff members are required to wear face masks and gloves, and guests are strongly encouraged to do the same. Meeting planners may choose to require face masks for their attendees. We understand this may present complications during consumption of food or beverage; however, masks are still encouraged as individuals move throughout the venue and interact with other visitors. This is subject to change based on state or county health directives.
- **Staffing Precautions:** Public-facing event staff members are required to wear personal protective equipment to include face masks and gloves and must use a designated entrance for contactless temperature screenings. If an employee is found to have a fever, they will not be permitted to work. Attendants will be placed at locations such as elevators and escalators to help ensure capacity limitations and social distancing.
- **Enhanced Cleaning & Sanitation:** CHI Health Center Omaha is staffing additional custodial crews before, during and after events who routinely use disinfectant for daily cleaning procedures. Cleaning solution with claimed effectiveness against coronavirus is in regular use throughout the building, and each room is methodically sanitized after use. Areas of frequent human contact (restrooms, hard surfaces, doorknobs) are cleaned multiple times a day.

- **Clorox Total 360:** The state-of-the-art Clorox Total 360 system utilizes electrostatic technology and non-bleach Clorox products for an innovative surface treatment with the capability to clean even the hardest to reach places. According to Clorox, Total 360 is designed to reach all parts of a room (and any surfaces within). We utilize this cutting-edge technology for cleaning efforts throughout our facility.
- **Guest Signage:** There are reminders posted throughout the building to encourage social distancing, to avoid handshaking or touching one's face.
- **Virtual Meeting Planning:** Please ask your event coordinator how J&S Audiovisual can assist with streaming services.
- **Food & Beverage (F&B):** Levy, our exclusive in-house food services provider, has modified front and back of house procedures in consideration of best safety practices. Levy is continuously monitoring CDC, OSHA, Federal and State requirements and will revise procedures where applicable based on their guidance.

Best F&B Health & Safety Practices:

- Prior to the start of any shift, team members participate in pre-screening efforts such as temperature checks and symptoms assessment consistent with COVID-19;
- Team members engage in mandatory COVID-19 internal safety training with proof of completion;
- Personal hygiene importance is stressed to all staff members, including reminders for proper handwashing, sneeze and cough covering etiquette;
- Sanitizing stations are available for employee use;
- All staff wear personal protective equipment such as masks and gloves, face shields when applicable;
- Equipment is sanitized before and after use, all food contact surfaces are sanitized every 30 minutes throughout an event;
- Common touchpoints are sanitized with increased frequency;
- Work areas have been redesigned to maximize social distancing;
- In general, menus are engineered with best health and safety practices in mind;
- Buffet service, self-serve condiment stations and refill options are temporarily unavailable;
- Modified disposable packaging in use where applicable;
- Floor markers will help indicate spacing for guests at concession lines;
- Plexiglass dividers installed at permanent concession counters;
- Selected registers closed to encourage social distancing;
- Preparation procedures modified to reduce touchpoints;
- Exploration of cash-free environment – all major debit and credit cards accepted for payment;

**All initiatives are subject to evolving CDC and public health regulations.*

**This document may be updated with any change in Levy's procedures.*

Shared Audiovisual Equipment

J&S Audiovisual, the in-house AV services provider at CHI Health Center Omaha, is committed to the highest cleaning standards – and has authored the following protocols based on guidance from the CDC, OSHA, local municipalities and building management.

- **Social Distancing:** During meeting setup and throughout an event, J&S Audiovisual staff members will practice recommended social distancing protocols; technician tables must maintain six feet between operators.
- **Staffing Precautions:** Like all other CHI Health Center Omaha staff members, J&S Audiovisual employees will wear personal protective equipment to include face masks and gloves during interactions with guests. They

will be subject to temperature screenings before building entrance and are also required to follow routine handwashing etiquette from the CDC.

- **Equipment:** All equipment will be disinfected upon delivery to meeting rooms and again at the conclusion of an event, before returning to storage. Devices utilized by presenters or technicians will be sanitized between uses. High touch surfaces within equipment storage areas will be thoroughly cleaned at the start and end of each shift.
- **Cleaning Products:** J&S Audiovisual will utilize cleaning products that meet CDC requirements for effectiveness against viruses.

**All implemented measures will adhere to attached Nebraska Department of Health and Human Services (DHHS) guidelines.*

Outline of Changes to Upcoming DHMs Phase II

Statewide Changes starting June 1st

- **Travel Quarantine**
 - All individuals returning from international travel only will be required to quarantine upon returning to Nebraska for 14 days.
 - The restriction will not apply to individuals traveling in connection with military service or in connection with employment at a health care facility.
- **Sports**
 - Team sports have been categorized by contact level (contact, limited-contact, non-contact) based on guidance from the April 2008 American Academy of Pediatrics Classification of Sports According to Contact. These categories will be used for determining the opening of different team sports.
 - Limited and Non-contact team sports including baseball, softball, and volleyball practices may begin June 1st.
 - Limited and Non-contact team sports including baseball, softball, and volleyball games may begin June 18th.
 - Rodeo events may also begin starting June 1st.
 - “June 1st Statewide Sports Reopening Guidelines” must be followed for both youth and adults.
 - ◆ Rodeos are permitted to follow Gatherings DHM requirements.
 - ◆ Schools gyms and weight rooms are permitted to follow gyms, fitness centers/clubs, health clubs, and health spas DHM requirements.
 - Contact sports like basketball, tackle football, soccer, wrestling, etc. remain prohibited.

Starting June 1st, the following guidelines apply to all counties except for those located in Central District Health Dept. (Hall, Hamilton, Merrick) and Dakota County Health Dept. (Dakota)

- **Bars & Restaurants**
 - Restaurants remain open for dine-in and Bars, Bottle Clubs, and Gentlemen’s Clubs can reopen.
 - ◆ Patrons will be required to be seated while on premise unless they are placing an order or using the restroom.
 - Limited to 50% of rated occupancy maximum at a time.
 - Six (6) feet separation between seating of different parties.
 - Six (6) feet of separation between entertainers, performers, dancers, and patrons.
 - Maximum of six (6) individuals in a party (groups larger than six (6) will need to split into multiple tables).
 - Food may not be consumed at bar seating.
 - Games such as pool, darts, arcade games, etc. are prohibited.
- **Childcare Facilities**
 - Will remain at not more than 15 children per room/space.
 - ◆ All other state provisions, statutes, and regulations, including child to staff ratios, still apply.

- **Gatherings**

- Gatherings will be limited to the greater of 25 people (excluding staff) or 25% of rated occupancy (not to exceed 3,000) for gatherings held at:
 - ◆ Indoor or Outdoor Arenas, Indoor or Outdoor Auctions, Stadiums, Tracks, Fairgrounds, Festivals, Zoos, Auditoriums, Large Event Conference Rooms, Meeting Halls, Indoor Theaters, Libraries, Swimming Pools, or any other confined indoor or outdoor space.
 - > Groups shall be no larger than six (6) individuals.
 - > Six (6) feet separation between groups must be maintained.
- Parades, carnivals, midways, dances and street dances, and beer gardens are prohibited through June 30th and may be extended.
 - ◆ Parades where patrons remain in their vehicles and the public does not line the streets are permitted.
 - ◆ Dance recitals are permitted but must follow the Gathering requirements.
- Drive-in movie theaters may open at full capacity as long as patrons remain in/on their vehicles while viewing the movie and congregating at concession and restroom areas are not permitted.
- Plans for reopening must be submitted to the local health departments and approved for all indoor and outdoor locations/venues that hold 500 or more individuals (1,000 or more in counties over 500,000 population) before reopening is permitted. The reopening plan must contain planned number of guests, how the location will meet social distancing guidelines, and sanitation guidelines.

- **Gyms, Fitness Centers/Clubs, Health Clubs, & Health Spas**

- Will be limited to the greater of 25 people (excluding staff) or 50% of rated occupancy.
- Must ensure a minimum distance of six (6) feet be maintained between all patrons.

- **Salons, Barber Shops, Massage Therapy Services, & Tattoo Parlors/Body Art Facilities**

- Will be limited to the greater of 25 people (excluding staff) or 50% of rated occupancy.
- Chairs/stations must remain at least six (6) feet apart.
- Both workers and patrons are still required in the DHM to wear masks at all times.
 - ◆ An exception will be made for services provided by estheticians. Patrons will be permitted to remove their mask while receiving services directly. The mask must be worn by the patron at all other times while on the premise.

- **Wedding & Funeral Reception Venues**

- Will be limited to the greater of 25 people (excluding staff) or 50% of rated occupancy.
- Six (6) feet separation between seating of different parties.
- Maximum of six (6) individuals in a party (groups larger than six (6) will need to split into multiple tables).
- Self-serve buffets and salad bars are prohibited. Venue staff must serve food directly to all individuals.
- No dances or other social events that require guests to gather outside of their respective tables are permitted.

Starting June 1st, all counties located in Central District Health Dept. (Hall, Hamilton, Merrick) and Dakota County Health Dept. (Dakota) will be reissued DHMs with Phase I Requirements

